

Medical Director

[Robert K. Orr, Jr. D.O. FACEP](#)

Dr. Orr has been Tri-County's Medical Director since 1992; he also served as Medical Director from 1985 to 1989. Dr. Orr is a former paramedic and is a graduate of the National EMS Medical Directors Course. He is "Board Certified" in Emergency Medicine by the American Board of Emergency Medicine. Additionally, he is a "Fellow" of the American College of Emergency Physicians and is a member of the ACEP Michigan Chapter. Dr. Orr has served as medical director for numerous EMS education programs, advised the State of Michigan on use of AED's in State vehicles and buildings, and is active in many other emergency medicine related pursuits. In his spare time, Dr. Orr is an attending physician and Medical Director for the Emergency Department at McLaren Greater Lansing Hospital.

Manager of Operations

[Michelle Harper, EMT-P](#)

Michelle brings over 25 years of EMS experience to Tri-County as Manager of Operations, a position she has held since 2003. Previously, she served her community as a volunteer with the Delhi Township Fire Department as both an EMT and as a Paramedic. Additionally, Michelle possesses fifteen years of experience in the banking industry, where she rose to the position of Vice-President at a major Lansing-area Credit Union. Michelle, a graduate of Siena Heights University, is also an active member of several State and local EMS committees.

CQI Coordinator

[Mark A. Vroman, EMT-P](#)

With over 20 years of EMS experience, Mark has held the position of CQI Coordinator for TCEMCA since 2005. Along with his duties at Tri-County, Mark is a Captain with the Meridian Township Fire Department. In addition to an undergraduate degree in Public Safety Studies from Siena Heights University and a graduate degree in Business Administration from Davenport University, Mark possesses advanced certifications in a wide array of emergency service disciplines.